

RADIO MARIA IRELAND – PRIVACY POLICY

Radio Maria Ireland respects the privacy of all visitors to Radiomaria.ie and/or its social media sites. This Privacy Policy outlines our policy concerning the collection and use of personal information that is gathered by Radio Maria Ireland from those who use Radiomaria.ie and/or its social media sites. The aim of this Privacy Policy is to explain how Radio Maria Ireland collects and uses the personal information it gathers through its website and/or social media sites.

When you supply any personal information to Radiomaria.ie (for example, when signing up for our newsletter, or when making donations), we have legal obligations towards you in the way we use that data. We must collect the information fairly, explaining how we will use it (see the notices on particular webpages that let you know why we are requesting the information). Also, we must tell you and seek your consent if we need to, or are required to pass the information on to anyone else.

What personal information is collected?

What personal information does Radio Maria Ireland collect when you visit Radiomaria.ie and/or its social media sites? When you request our newsletter to be emailed or sent to you, or you offer to make a donation, for instance, Radio Maria Ireland may collect information about your email or postal addresses. If you sign up for alerts services, we may also collect similar information. If you offer to make a donation to our CD service (which gives listeners the ability to order recordings of previous programmes), we may record details of your method of payment and your address.

Radio Maria Ireland will ensure that it keeps all personal information supplied by you in accordance with its obligations under current data protection legislation. For instance, you may be asked to provide personal information, such as your mobile phone number, postal and/or email addresses if you wish to sign up to any of Radio Maria Ireland's services. This information will not be disclosed to any third party without receiving your prior consent.

We will hold your personal information on our systems for as long as you use the service you have requested – and remove it in the event that the purpose has been met. Where personal information is held for people who are not yet registered, but have taken part in other Radiomaria.ie services (such as the CD request service, or prayer request service, etc), that information will be held as long as is necessary to ensure that the service is properly delivered. We will ensure that all personal information supplied is held securely.

If you are notified on Radiomaria.ie that your information may be used to allow Radio Maria Ireland to contact you for 'service administration purposes', this means that Radio Maria Ireland may contact you for a number of purposes related to the service for which you have signed up. For example, we may wish to provide you with password reminders, or notify you that the particular service has been suspended for maintenance. We may contact you to notify you of improvements to the service or new services on Radiomaria.ie – unless you specifically request not to be contacted for such purposes at the time you submit your information on the site; or at a later date.

Radiomaria.ie uses cookies, which are small text files that identify your computer to our server. These help us to gather information about how often our sites are visited, and by how many people. Cookies do not identify the individual user, just the computer used. This information is then used by us to monitor access to our site and to develop and improve the service we provide to our listeners.

Personal information and third parties

It is not Radio Maria Ireland's policy to pass on personal information to third parties. When visitors use online services on Radiomaria.ie, any orders are processed directly by Radio Maria Ireland – in other words, these services are not contracted to third-party service providers.

In the event where Radio Maria Ireland may need to use information technology service providers for the maintenance or repair of computers, or the repair or upgrading of computer software, these are under a contractual obligation to keep personal information for the purpose for which it is intended – and not to pass on any personal information to any third parties.

The Radiomaria.ie website contains links to third-party sites. This privacy statement does not apply to those sites and Radiomaria.ie is not responsible for the privacy practice, or the contents of those third-party websites.

Radio Maria Ireland does not transfer abroad any of the information collected by it.

In general, any information you provide to Radio Maria Ireland will only be used within Radio Maria Ireland and by its agents. Your information will be disclosed only where we are obliged or permitted by law to do so.

Also, if you post or send offensive, inappropriate or objectionable content anywhere on the Radiomaria.ie website, or otherwise engage in any disruptive behaviour on Radiomaria.ie, Radio Maria Ireland can use whatever information is available to it about you to stop such behaviour. This may involve informing relevant third parties, such as your employer, parents or guardians, school e-mail/internet provider and law enforcement agencies about the content and your behaviour.

Aged 18 or under?

If you are aged 18 or under, please ask your parent or guardian for their permission to provide Radio Maria Ireland with your contact information. If you have any questions or queries about this policy statement, please contact our help desk at info@radiomaria.ie.

Information security

How can you be sure that your personal information is kept safe and secure if you choose to provide your details? The Radio Maria Ireland website (Radiomaria.ie) is developed and hosted in the Republic of Ireland. Radio Maria Ireland servers that hold any personal information are located on-site at the Radio Maria Ireland building, in a secure location. Credit and debit card details are stored in an encrypted form for additional security.

How will my information be used?

If, as a result of any communications with Radio Maria Ireland through its website (Radiomaria.ie) or social media sites, Radio Maria Ireland acquires any personal information about visitors, Radio Maria Ireland guarantees that the information will only be used for the purposes for which it is gathered, and will not be distributed or used for any other purpose.

How long is my information retained?

Radio Maria Ireland guarantees that personal information will not be retained for longer than is required. Once the initial purposes for gathering the information have become irrelevant, the information will not be retained.

Radio Maria Ireland may update its Privacy Policy from time to time to reflect any changes in technology or legislation that may affect the way in which we process your personal information.

You should note that Radio Maria Ireland is not responsible for the privacy practices of any external websites that may be accessed through Radiomaria.ie or its social media sites. We would advise you to review the privacy statements of those websites, since they may be subject to different privacy requirements.